

#### One Vanderbilt Avenue, 15th Floor New York, NY 10017 United States

This is a multi-site certificate, additional site(s) are listed on the next page(s) Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

# ISO 9001:2015

Scope of certification

Design, Develop, Service and Support of Hardware, including Hardware Operating Systems and Customized Software for Servers, Solutions, and Storage. Hardware, Software, and Outsourcing Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions. Supply Chain, Manufacturing of Hardware and Software.

Original cycle start date:19-November-2021Expiry date of previous cycle:30-May-2025Certification / Recertification Audit date:NACertification / Recertification cycle start date:31-May-2025Subject to the continued satisfactory operation of the organisation's<br/>Management System, this certificate expires on:30-May-2028

Certificate No.: US021544

Version: 1

Issue date: 31-May-2025



Signed on behalf of BVCH SAS UK Branch

Brian Sanders

Certification Body Address: 5th Floor, 100 Lower Thames Street, London, EC3R 6DL, United Kingdom Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

Further clarifications regarding the scope and validity of this certificate can be found by selecting or scanning the QR Code shown on the left.





# ISO 9001:2015

#### Scope of certification

Site Name	Site Address	Site Scope
Kyndryl Inc.	One Vanderbilt Avenue, 15th Floor New York, NY 10017 United States	The Development And Support Of Strategic Outsourcing Services And
Kyndryl Delivery Services	3600 Steeles Ave East, Markham, ON L3R 9Z7 Canada	
Kyndryl Delivery Services	American Free Zone, 600 North of Real Cariari, Heredia, 40103 Costa Rica	Delivery Services.
Australia, Sydney - Kyndryl in Australia and New Zealand	259 George Street Sydney,2000 Australia	
Ballarat - Kyndryl in Australia and New Zealand	Cnr. Gear Avenue Geelong Road, Ballarat, 3350 Australia	
Cheltenham - Kyndryl in Australia and New Zealand	1279 Nepean Highway Cheltenham, 3192 Australia	Sales, Design, Development, Consultancy, Delivery, Services,
Kyndryl in Australia and New Zealand - NZ	42 Business Park Parade South, Highbrook, Auckland, 2013 New Zealand	Installation and Support of all activities culminating in the provisions of IT and Business Solutions. Services Center, Helpdesk Services and Asset
Kyndryl in Australia and New Zealand - NZ	1 Willis Street, Wellington Central Wellington, 6011 New Zealand	Management Services.
Kyndryl in Australia and New Zealand - NZ	3Level 3, 1 Albert Street Auckland Auckland, 1010 New Zealand	
Southbank - Kyndryl in Australia and New Zealand	530 Collins St, Melbourne, 3001 Australia	
Certificate No.: US021544	Version: 1 Issu	ue date: 31-May-2025
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## ISO 9001:2015

#### Scope of certification

Site Address	Site Scope
Jornalista Francisco Aguirre Proenca, KM 9 SP101 Chacaras Assay Hortolandia/SP, 13186-900 Brazil	Sales, design, development, consultancy, delivery, services and installation for IT and Business Solutions
1157, Vila Mariana Paraiso. Sao Paulo, 04007-900 Brazil	
Av. Romário Schincariol, 1111 Mogi Mirim/SP, 13803-584 Brazil	
Avenida das Nações Unidas, 14261 - Condomínio WT Morumbi, São Paulo/SP, 04794-000 Brazil	
Av. Roberto Pinto Sobrinho, 35 Vila Osasco/SP, 06268-120 Brazil	
7/F, PCCW Tower, Taikoo Place, 979 King's Road Quarry Bay, -	
Calle Mar Adriático, Número 2 San Fernando de Henares (Madrid), 28830 SPAIN	
Rua do Mar da China, Nº 3, Parque das Nações, Lisboa, 1990-138 Portugal	
Obere Donaustrasse 95 Wien, 1020 Austria	
Hermeslaan 9 Diegem, 1831 Belgium	
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	le date: 31-May-2025
	Jornalista Francisco Aguirre Proenca, KM 9 SP101 Chacaras Assay Hortolandia/SP, 13186-900 Brazil 1157, Vila Mariana Paraiso. Sao Paulo, 04007-900 Brazil Av. Romário Schincariol, 1111 Mogi Mirim/SP, 13803-584 Brazil Avenida das Nações Unidas, 14261 - Condomínio WT Morumbi, São Paulo/SP, 04794-000 Brazil Av. Roberto Pinto Sobrinho, 35 Vila Osasco/SP, 06268-120 Brazil 7/F, PCCW Tower, Taikoo Place, 979 King's Road Quarry Bay, - Calle Mar Adriático, Número 2 San Fernando de Henares (Madrid), 28830 SPAIN Rua do Mar da China, N° 3, Parque das Nações, Lisboa, 1990-138 Portugal Obere Donaustrasse 95 Wien, 1020 Austria Hermeslaan 9 Diegem, 1831 Belgium

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#### Scope of certification

Site Name	Site Address	Site Scope
Kyndryl Danmark ApS Aarhus	Mosevej 3, Risskov, 8240 Denmark	Sales, Design, Development, Consultancy, Delivery, Services and Installation for IT and Business Solutions
Kyndryl Deutschland Aviation Industry Services GmbH - AIS	Am Weiher 24 Kelsterbach,D- 65451 Germany	
Kyndryl Deutschland Business & Technology Services GmbH - BTS	Am Weiher 24, Kelsterbach,D- 65451 Germany	
Kyndryl Deutschland GmbH- Kyndryl GmbH	Am Weiher 24 Kelsterbach,D- 65451 Germany	
Kyndryl Deutschland System Integration Services GmbH- KSIS	Am Weiher 24 Kelsterbach,D- 65451 Germany	
Kyndryl España S. A. IOT - Europe	C. de Albacete, 5, Cdad. Lineal, Madrid, 2827 SPAIN	
Kyndryl France	Colisée Gardens, 8-14 Avenue de l'Arche Courbevoie', 92400 France	
Kyndryl Global Services Delivery Centre Polska Sp. z o.o.	Muchoborska 8, Wroclaw, 54-424 Poland	
Kyndryl Global Services Delivery Centre Polska Sp. z o.o.	al. Roździeńskiego 1A Katowice, 4- 22 Poland	
Kyndryl Hellas, S.A.	Leof.Kifisias 284, Chalandri Athens, 152 32 Greece	
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## ISO 9001:2015

#### Scope of certification

Site Name	Site Address	Site Scope
Kyndryl Hellas, S.A.	42-44, Grivas Dighenis Avenue Nicosia, 1096 Cyprus	
Kyndryl Hungary Kft	Gábor Dénes u. 2 Budapest, 1117 Hungary	
Kyndryl Hungary Kft	Berényi Út 72-100, Székesfehévár, 8000 Hungary	
Kyndryl Ireland LTD.	Technology Campus, Damastown Industrial Estate, Mulhuddart Dublin, 15 Ireland	Sales, Design, Development, Consultancy, Delivery, Services and Installation for IT and Business Solutions
Kyndryl Latvija, SIA	Roberta Hirša street 1, Riga, LV- 1045 LATVIA	
Kyndryl Liettuva UAB	Gedimino Ave. 44A Vilnius, 01110 Lithuania	
Kyndryl Luxembourg Sàrl	23 - 25, Rue du puits Romain Bertrange, 8070 Luxembourg	
Kyndryl Middle East LLC	Level 101, Suite 104 Arenco Tower, PO Box 32687 Sheikh Zayed Rd, Al Sufouh 2 Dubai, - United Arab Emirates	
Kyndryl Netherlands B.V.	Mercuriusplein 1 Hoofddorp, 2123 The Netherlands	
Kyndryl Norway AS	Øvre Vollgate 13, Oslo, 0158 Norway	
Kyndryl Poland Sp. z o.o.	ul. Prosta 67, Warszawa, 838 Poland	

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Site Name	Site Address	Site Scope
Kyndryl Saudi Information Technology Company	Olaya, King Fahad Road, Bahrain Tower, 2nd Floor, P.O. Box 10091, Riyadh, 12214 Saudi Arabia	Sales, Design, Development, Consultancy, Delivery, Services and Installation for IT and Business Solutions
Kyndryl Sweden	Malmskillnadsgatan 44 A, Stockholm,111 57 Sweden	
Kyndryl Switzerland GmbH	Hardstrasse 21, Zürich, 85 Switzerland	
Kyndryl Taiwan Corporation	Level 34, Taipei Nanshan Plaza, No. 100, Songren Road, Taipei, 1173 Taiwan	
Kyndryl Ukraine LLC	2, Maidan Nezalezhnosti, Kyiv, 112 Ukraine	
Kyndryl United Kingdom Limited	Portsmouth Hampshire, PO6 3AU United Kingdom	
Kyndryl United Kingdom Limited	Birmingham Road, Warwick, Warwickshire, CV34 5AH United Kingdom	
Kyndryl United Kingdom Limited	2nd Floor, 100 Liverpool Street London, EC2M 2AT United Kingdom	
Kyndryl Česká Republika, Spol. S R.O.	V Parku 238/8, 148 Praha 4 Chodov, Czechia	
Kyntech Services, LDA Edifício "Office Oriente	Rua do Mar da China, Nº 3, Parque das Nações, Lisboa, 1990-138 Portugal	
Kyndryl Argentina S.R.L.	Hipolito Irigoyen 2149, Martinez, Buenos Aires, - Argentina	Service delivery, strategic outsourcing contract.

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## ISO 9001:2015

#### Scope of certification

Site Name	Site Address	Site Scope
Kyndryl Bulgaria EOOD	Business Park Sofia, Mladost 4, bld 5A, fl.2 Sofia, 1766 Bulgaria	Enterprise Services to Kyndryl International Customers
Kyndryl Client Center, s.r.o.	Kyndryl Client Center, s.r.o., Přízova 526/5, Brno, 602 00 Czechia	Development, Consultancy, Delivery, Services and Installation for IT and Business Solutions, Hardware, Software, and Outsourcing Service Delivery, Project Management. Management Consulting, Business Services Including Customization of Application Software, Information Technology Solutions.
Kyndryl Colombia SAS	Carrera 53 no. 100 - 25, Bogota, DC - Colombia	All the activities resulting in engage support and delivery processes for infrastructure services and technology support services. Deliver of global business services, including solution development, innovation, system integration and implementation.
Kyndryl Danmark ApS - Aalborg	Nybrogade 16 Aalborg, 9000 Denmark	Delivery, Services and Installation for IT and Business Solutions
Kyndryl Danmark ApS Ballerup	Borupvang 1 Ballerup,2750 Denmark	Operation and management of data centre for internal and commercial customers
Kyndryl Danmark ApS Brondby	Provensvej 1 Brondby,2605 Denmark	

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Scope of certification

Site Name	Site Address	Site Scope
Kyndryl Delivery Services	6300 Diagonal Hwy, Boulder, CO 80301 United States	The planning, design, implementation, and operation of the management solution for Kyndryl services for SAP and Oracle managed applications deployed on multi-cloud infrastructure using local and global capabilities.
Kyndryl Services for Managed Applications	4849 Alpha Road Dallas, TX 75244 United States	
Kyndryl Finland Oy	Linnoitustie 9, Espoo, 02600 Finland	Sales, Design, Development, Consultancy, Delivery, Services and Installation for IT and Business Solutions, Enterprise Operations
Kyndryl Hong Kong Limited	Room 2105, 21/F & 8/F, Sino Favour Center, 1 on Yip Street, Siu Sai Wan, -	Operation and management of data center for internal and commercial customers
Kyndryl Hong Kong Limited	Room GB & GD, G/F & Room 2A, 2/F, Cloud Computing Complex 2 Chun Yat Street, Tseung Kwan O Kowloon, -	
Kyndryl Israel Ltd.	94 Shlomo Shmeltzer Petah Tikva, - Israel	Design, Consultancy, Delivery, Data Center, Cloud, Cyber Security, IT Installation & IT services for Business Solutions.
Kyndryl Malaysia Sdn	Level 8, Menara Shell No: 211, Jalan Tun Sambanthan, Kuala Lumpur, 547 Malaysia	Provision of post sales maintenance service for hardware and software.
Kyndryl Peru S.A.C La Molina	Javier Prado Avenue, La Molina Lima, 6230 Peru	Design and provision of information technology services which includes on premise and cloud Systems Services, Networking services, Resiliency services & Infrastructure services.
Kyndryl Peru S.A.C San Isidoro	Andrés Aramburú Avenue, San Isidro Lima, 1115 Peru	

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Site Name	Site Address	Site Scope
Kyndryl Services Slovensko, spol. sr.o	Krasovského 14, Petržalka, Bratislava, 851 01 Slovakia	Support services for internal customers
Kyndryl Singapore PTE LTD	Keppel Data Hub, 25 Tampines Street 92 Singapore, 528877 Singapore	
Kyndryl Singapore PTE LTD	Kingsland Data Centre, 13 Sunview Way, Singapore, 627541 Singapore	Operation and management of data centre for internal and commercial customers.
Kyndryl Singapore PTE LTD	9 Changi Business Park, Central 1 Singapore Singapore, 486048 Singapore	
Makuhari Data Center	dark center - not open to the public Makuhari, JAPAN	
Osaka Data Center	dark center - not open to the public Osaka,- JAPAN	



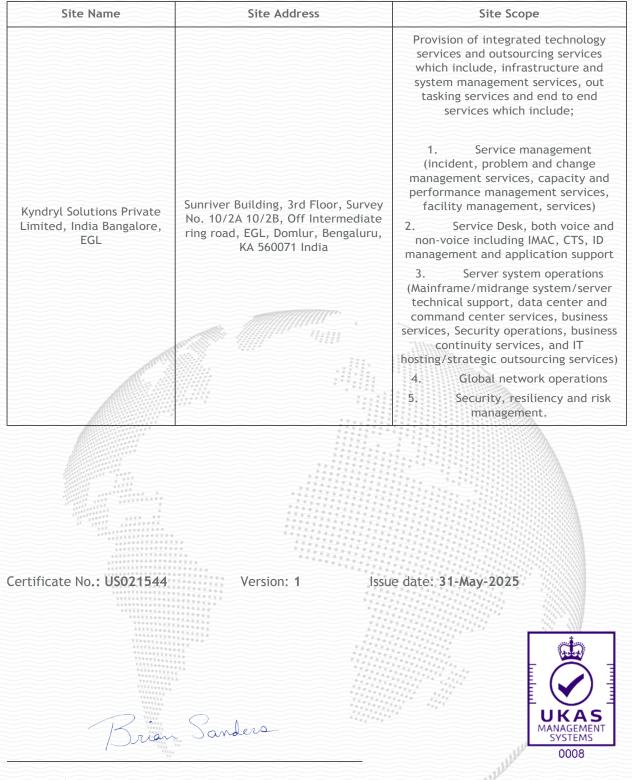
#### Signed on behalf of BVCH SAS UK Branch Certification Body Address: 5th Floor, 100 Lower Thames Street, London, EC3R 6DL, United Kingdom Local Office: 16800 Greenspoint Park Drive Suite 300S Houston, TX 77060, USA

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### ISO 9001:2015

Scope of certification



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## ISO 9001:2015

#### Scope of certification

Embassy Manyata Business Park, Embassy Property Developments Pvt Ltd SEZ, Parcel 2 (Acacia),	
Block M3,14th to 16th Floor & portion of 13th Floor, Rachenahalli Village, K.R.Puram Hobli, Bangalore, 560 045 India	<ul> <li>Provision of integrated technology services and outsourcing services which include, infrastructure and system management services, out tasking services and end to end services which include;</li> <li>1. Service management (incident, problem and change management services, capacity and performance management services, facility management, services)</li> <li>2. Service Desk, both voice and non-voice including IMAC, CTS, ID management and application support</li> <li>3. Server system operations (Mainframe/midrange system/server technical support, data center and command center services, business services, Security operations, business continuity services, and IT hosting/strategic outsourcing services</li> <li>4. Global network operations</li> </ul>
DLF IT Park, Tower 7A, No 1/124, Shivaji Gardens, Moonlight Stop, Mount Poonamalee Rd, Nundambakkam Post, Ramapuram, Chennai, TN 600 089 India	
10-Survey N.66/1, Orion B6, B7 Divyashree NSL Tech Place, Next to Raidurgam Police Station, Raidurgam Village, Serilingampally Mandal, RR District Hyderabad, TE 500032 India	
Embassy Tech Zone, ETZ Block 1.1 A, Rajiv Gandhi Info Tech Park, Phase II. Plot no. 03, MIDC, Hinjewadi, Marunji Village, Pune, MH 411057 India	
ASF Centre, 3rd floor, Tower B, 362-363, Phase IV, Udyog Vihar, Sector 18, Gurugram, HR 122016 India	
Aartha Infratech, Plot no. 21,Techzone IV, Noida Extention, Greater Noida, UP 201308 India	
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	e date: 31-May-2025
	DLF IT Park, Tower 7A, No 1/124, Shivaji Gardens, Moonlight Stop, Mount Poonamalee Rd, Nundambakkam Post, Ramapuram, Chennai, TN 600 089 India 10-Survey N.66/1, Orion B6, B7 Divyashree NSL Tech Place, Next to Raidurgam Police Station, Raidurgam Village, Serilingampally Mandal, RR District Hyderabad, TE 500032 India Embassy Tech Zone, ETZ Block 1.1 A, Rajiv Gandhi Info Tech Park, Phase II. Plot no. 03, MIDC, Hinjewadi, Marunji Village, Pune, MH 411057 India ASF Centre, 3rd floor, Tower B, 362-363, Phase IV, Udyog Vihar, Sector 18, Gurugram, HR 122016 India Aartha Infratech, Plot no. 21,Techzone IV, Noida Extention, Greater Noida, UP 201308 India

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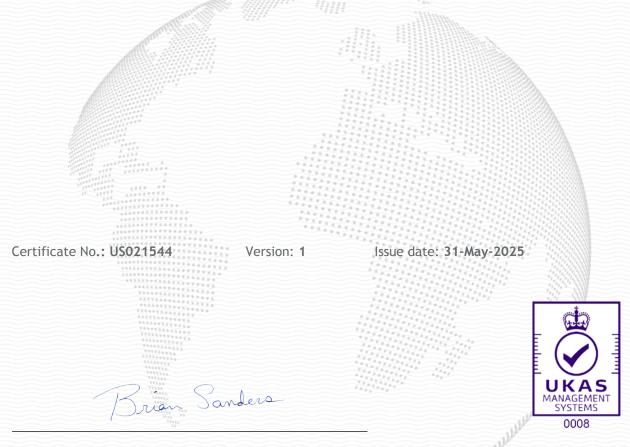




## ISO 9001:2015

Scope of certification

Site Name	Site Address	Site Scope
Kyndryl South Africa (Pty) Limited	90 Grayston Drive, Sandton,2196 South Africa	Delivery of Strategic IT Outsourcing Services through IT & IT security, Real Estate & Site Operations, Physical Security, Human Resources and Business Continuity.
Kyndryl Thailand CO., LTD	388 Phaholyothin Road, Phayathai, Bangkok, 10400 THAILAND	Computer hardware service.



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